

Scottish Community Mediation Network

OVERALL SUMMARY OF ALL AGENCIES COMBINED

Referrals / Cases

Referrals/Enquiries Closed

Cases Closed

	QTR 1 Apr-Jun	QTR 2 Jul-Sep	QTR 3 Oct-Dec	QTR 4 Jan-Mar	YTD
Referrals/Enquiries Closed	773	641	485	700	2599
Cases Closed	343	265	235	282	1125

Outcome

Agreement/Improvement

No Agreement/No Improvement

Total

	QTR 1 Apr-Jun	QTR 2 Jul-Sep	QTR 3 Oct-Dec	QTR 4 Jan-Mar	YTD
Agreement/Improvement	223	147	168	186	724
No Agreement/No Improvement	120	118	67	96	401
Total	343	265	235	282	1125

Source

Anti Social Behaviour Team

Housing & RSL's

Police

Education

Self

Elected Members & MSP's

Environment

Other

Total

	QTR 1 Apr-Jun	QTR 2 Jul-Sep	QTR 3 Oct-Dec	QTR 4 Jan-Mar	YTD
Anti Social Behaviour Team	167	144	137	149	597
Housing & RSL's	329	261	186	261	1037
Police	62	53	33	65	213
Education	1	1	2	1	5
Self	132	121	72	88	413
Elected Members & MSP's	7	3	11	16	37
Environment	28	15	6	47	96
Other	47	43	38	73	201
Total	773	641	485	700	2,599

Dispute Type

Noise

Children's Behaviour

Racial Harassment

Anti-Social or Abusive Behaviour

Boundary or Property Dispute

Homeless & Family

Other

Total

	QTR 1 Apr-Jun	QTR 2 Jul-Sep	QTR 3 Oct-Dec	QTR 4 Jan-Mar	YTD
Noise	379	313	265	414	1371
Children's Behaviour	53	36	29	23	141
Racial Harassment	2	1	0	1	4
Anti-Social or Abusive Behaviour	121	118	71	89	399
Boundary or Property Dispute	78	66	41	57	242
Homeless & Family	19	7	20	18	64
Other	121	100	59	98	378
Total	773	641	485	700	2599